

Human Error Analysis with HERA



Course Manager: Fabrice Drogoul

This course is delivered on-site only. The programme can be tailored to meet your requirements

DATE/TIME	09:00	10:00	13:00			17:00
Day 1		Course Admin	History of HERA	Why investigating incidents and Errors?	How do we investigate?	More on Human Error
Day 2	Introducing the HERA JANUS technique	Conceptual framework		Exercise 1	Case study 1 preparation	
Day 3	Analyzing case study 1	Debrief	Case study 2 preparation	Case study 2 analysis	Debrief	
Day 4	HERA+	Follow-up work	Course Debrief			

HUM-HERA