

Team Resource Management - Awareness

Course Manager: Ceca Bunjevac

Lunch and coffee are not provided by EUROCONTROL and shall be covered at the participants' expenses

DAY/TIME	09:00	10:00	LUNCH	BREAK		15:30
Day 1		Course Admin & Introductions	ATM Legal Framework and Human Factors Training	Human Factors and ATCO Basic, Unit and Continuation Training	Human Performance, Errors and TRM	"Walk thru" the TRM Prototype Course Content
Day 2	Human Factors in Continuation Trg TRM – the "no lecturing" learning approach					Facilitation Method
Day 3	Review	TRM Implementation and Maintenance Issues	Course Debrief	12:30 Close		