

# TRM Practical Facilitation Skills

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**Lunch and coffee are not provided by EUROCONTROL and shall be covered at the participants' expenses**

DAY/TIME	09:15	LUNCH			BREAK			16:30
<b>Day 1</b>	<b>Start 10:00</b>	Course Introduction	Team Resource Management	Facilitation vs Instruction	Facilitation Tools: Group Discussion			
<b>Day 2</b>	Group Discussion – prep	TRM Topic 1	TRM Topic 2	TRM Topic 3	Plenary	TRM Topic 4	TRM Topic 5	
<b>Day 3</b>	TRM Module Customisation		Facilitation Tools		Preparation and Coaching of Teams			
<b>Day 4</b>	Team Work Module - Team 1			Communication Module - Team 2				
<b>Day 5</b>	Situational Awareness Module - Team 3			Lessons Learnt	Course Debrief	<b>13:00 Close</b>		